



Hampshire County Council

Health and Adult Social Care Select Committee

Adults Health and Care Covid-19 update

22nd October 2020



Hampshire
County Council

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Response and Recovery Update

Jess Hutchinson & Sarah Snowdon

Recovery & Response Arrangements

- AHC 'Bronze' operational response structure was stood down on 3 September 2020.
- 'Shadow Bronze' is now running to ensure preparedness should we need to enact a Department-wide response in future following an outbreak.
- In this scenario, the following arrangements will ensure a smooth and rapid response :
 - Bronze to be stood up to manage the tactical operational response.
 - The Recovery Executive Group becomes the COVID-19 Executive Group
 - Departmental Service Resilience Plan including Action Cards developed
 - Stop/Start Models reviewed and updated
 - Information collated on roles for the corporate re-designation scheme, subject to CMT consideration.

Preparedness for Response

- Leads and deputies for each service area
- Stand up elements of response whilst still continuing with focus on recovery
- Robust arrangements in place for monitoring our compliance with Care Act duties
- Plans in place to stand up Welfare Team should it be required to support shielding with staff nominated by all service areas (50 FTE)
- Focus on ensuring those previously reliant on central government food parcels have access to food should they be required to shield
- *Hampshire Coronavirus Help and Support Line* renamed and with increased remit:
 - referrals to local MIND organisations and to Citizens Advice
- Marketing campaigns:
 - *It's OK to not be OK* (mental health and wellbeing)
 - *It's OK to ask for Help* (financial hardship)
- Campaign to help older residents become digitally enabled

Recovery Highlights

- Significant progress is being made in the Department's gradual recovery of its services.
- T19 and T21 savings programmes fully resumed, with financial resilience more critical than ever.
- Savings delivery plans reviewed and forecasts adjusted where necessary ahead of consideration by Cabinet in November.
- All HCC Care day services for Younger Adults and Respite services re-opened.
- Over 50 external day services for Younger Adults have reopened.
- 7 day centres for Older Adults have now reopened, and work continues to re-open remaining centres.
- Arrangements with day service providers to pay them up to the full value of our commissioned packages until the end of December 2020.

Workforce Recovery & Lessons Learned

- Staff Wellbeing Hub established in March 2020 will continue operating until March 2021.
- A second COVID-19 Employee Survey was sent to all staff in the Department on 12 October to understand how staff are now feeling and to inform further measures which might be required to support them and their wellbeing.
- Staff Wellbeing Hub lessons learned exercise underway.
- The Lessons Learned workstream is now led by the Director of Adults' Health and Care through the Care Governance Board.
- The HCC Care Learning Review is ongoing and making good progress.
- The Provider Market Learning Review has been completed and findings reported to the Care Governance Board.
- Learning lessons will continue to be undertaken to examine good practice, areas of learning and compliance with national and local policy, guidance and directives.

Care Home update

Graham Allen

Director of Adults' Health and Care



Overall position

- Between 28th February – 2nd October 3,312 care home deaths in Hampshire
- Of these, 800 are considered ‘excess’ – i.e. the number above the 5 year average during this period
- Almost 500 people have died with Covid-19 identified on their death certificate



Sector position

- Hampshire Care Association survey, based upon 62 responses, during the period May - July;
 - 22% increase in costs
 - 7% reduction in resident numbers
 - 92% reporting concerns over future financial viability

Sector support

- Continuing to work with sector representatives, NHS partners, HealthWatch and CQC
- HCC has provided circa £16m of additional support on 'commissioned care' during the period April – September, NHS funding also provided
- £18.4m of round 1 of Govt. Infection & Control Grant paid in May and July – all necessary returns submitted
- Further Govt. Infection & Control Grant allocation of £15.6m announced on 1st October and next round of funding being paid currently and again in December



Other issues

- Social Care Winter Plan – actions in place / underway in all areas and confirmation to DHSC by 31st October.
- Issues / risks;
 - care home / care sector testing – issues relating to timeliness of test results
 - seasonal ‘flu vaccinations – availability and logistical challenges over vaccine supplies

Thank you



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